

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2017 TOTAL	APR 2016	2016 TOTAL
JIFs RECEIVED	51	58	89	78									276	91	896
JIFs RESPONDED TO	49	52	72	69									242	91	903
Non-Jurisdictional	33	31	49	53									166	64	647
Jurisdictional	12	16	18	11									57	19	174
Variance	1	4	4	3									12	4	39
General Information	2	0	0	1									3	4	25
Potential Violation	1	1	1	1									4	0	18
AVERAGE RESPONSE TIME (in days)	10	11	11	15									12	18	17

TELEPHONE CALLS	261	229	371	284									1145	367	4149
WALK-INS	7	4	10	14									35	12	180
WRITE INS/SITE VISITS	1	3	0	4									8	1	30
OTHER AGENCIES	31	28	37	39									135	40	493
FOI REQUESTS RECEIVED	26	13	25	11									75	11	183