

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2017 TOTAL	JUL 2016	2016 TOTAL
JIFs RECEIVED	51	58	89	78	74	94	78						522	60	896
JIFs RESPONDED TO	49	52	72	69	110	72	83						507	71	903
Non-Jurisdictional	33	31	49	53	80	51	70						367	60	647
Jurisdictional	12	16	18	11	22	14	8						101	9	174
Variance	1	4	4	3	4	2	0						18	1	39
General Information	2	0	0	1	2	2	2						9	1	25
Potential Violation	1	1	1	1	2	3	3						12	0	18
AVERAGE RESPONSE TIME (in days)	10	11	11	15	15	12	14						12	20	17

TELEPHONE CALLS	261	229	371	284	437	368	381						2331	406	4149
WALK-INS	7	4	10	14	14	16	15						80	18	180
WRITE INS/SITE VISITS	1	3	0	4	4	4	0						16	0	30
OTHER AGENCIES	31	28	37	39	28	52	33						248	56	493
FOIL REQUESTS RECEIVED	26	13	25	11	18	14	21						128	10	183

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2017 TOTAL	AUG 2016	2016 TOTAL
JIFs RECEIVED	51	58	89	78	74	94	78	68					590	102	896
JIFs RESPONDED TO	49	52	72	69	110	72	83	72					579	92	903
Non-Jurisdictional	33	31	49	53	80	51	70	57					424	69	647
Jurisdictional	12	16	18	11	22	14	8	7					108	16	174
Variance	1	4	4	3	4	2	0	4					22	5	39
General Information	2	0	0	1	2	2	2	1					10	1	25
Potential Violation	1	1	1	1	2	3	3	3					15	1	18
AVERAGE RESPONSE TIME (in days)	10	11	11	15	15	12	14	13					12	18	17

TELEPHONE CALLS	261	229	371	284	437	368	381	398					2729	468	4149
WALK-INS	7	4	10	14	14	16	15	21					101	17	180
WRITE INS/SITE VISITS	1	3	0	4	4	4	0	3					19	0	30
OTHER AGENCIES	31	28	37	39	28	52	33	29					277	62	493
FOIL REQUESTS RECEIVED	26	13	25	11	18	14	21	21					149	17	183

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2017 TOTAL	SEP 2016	2016 TOTAL
JIFs RECEIVED	51	58	89	78	74	94	78	68	73				663	76	896
JIFs RESPONDED TO	49	52	72	69	110	72	83	72	61				640	71	903
Non-Jurisdictional	33	31	49	53	80	51	70	57	45				469	52	647
Jurisdictional	12	16	18	11	22	14	8	7	7				115	11	174
Variance	1	4	4	3	4	2	0	4	5				27	2	39
General Information	2	0	0	1	2	2	2	1	2				12	3	25
Potential Violation	1	1	1	1	2	3	3	3	2				17	3	18
AVERAGE RESPONSE TIME (in days)	10	11	11	15	15	12	14	13	17				13	19	17

TELEPHONE CALLS	261	229	371	284	437	368	381	398	400				3129	433	4149
WALK-INS	7	4	10	14	14	16	15	21	13				114	24	180
WRITE INS/SITE VISITS	1	3	0	4	4	4	0	3	2				21	2	30
OTHER AGENCIES	31	28	37	39	28	52	33	29	58				335	36	493
FOIL REQUESTS RECEIVED	26	13	25	11	18	14	21	21	12				161	20	183