

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2019 TOTAL	AUG 2018	2018 TOTAL
JIFs RECEIVED	57	65	72	89	107	77	106	81					654	124	903
JIFs RESPONDED TO	45	68	63	78	83	87	87	102					613	140	911
Non-Jurisdictional	24	43	40	52	56	63	55	74					407	107	650
Jurisdictional	13	15	11	19	17	12	15	19					121	24	183
Variance	4	2	5	1	4	4	8	4					32	4	29
General Information	2	5	1	2	3	4	2	4					23	2	30
Potential Violation	2	3	6	4	3	4	7	1					30	3	19
AVERAGE RESPONSE TIME (in days)	9	10	11	19	14	17	21	19					16	16	15

TELEPHONE CALLS	217	244	253	330	441	351	451	418					2705	484	3671
WALK-INS	6	7	7	15	23	16	15	12					101	16	132
WRITE INS/SITE VISITS	0	0	0	1	1	1	3	2					8	0	10
OTHER AGENCIES	31	21	29	55	49	47	54	43					329	38	426
FOIL REQUESTS RECEIVED	20	17	32	22	23	16	22	26					178	23	216