

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2019 TOTAL	DEC 2018	2018 TOTAL
JIFs RECEIVED	57	65	72	89	107	77	106	81	98	63	54	52	921	40	903
JIFs RESPONDED TO	45	68	63	78	83	87	87	102	88	90	62	67	920	50	911
Non-Jurisdictional	24	43	40	52	56	63	55	74	66	60	45	49	627	35	650
Jurisdictional	13	15	11	19	17	12	15	19	17	21	14	13	186	10	183
Variance	4	2	5	1	4	4	8	4	1	5	1	1	40	3	29
General Information	2	5	1	2	3	4	2	4	2	2	1	3	31	1	30
Potential Violation	2	3	6	4	3	4	7	1	2	2	1	1	36	1	19
AVERAGE RESPONSE TIME (in days)	9	10	11	19	14	17	21	19	17	17	21	15	16	16	15

TELEPHONE CALLS	217	244	253	330	441	351	451	418	366	339	228	184	3822	175	3671
WALK-INS	6	7	7	15	23	16	15	12	28	9	8	5	151	8	132
WRITE INS/SITE VISITS	0	0	0	1	1	1	3	2	1	2	0	0	11	1	10
OTHER AGENCIES	31	21	29	55	49	47	54	43	47	47	21	34	478	24	426
FOIL REQUESTS RECEIVED	20	17	32	22	23	16	22	26	20	27	15	20	260	12	216