

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2021 TOTAL	DEC 2020	2020 TOTAL
JIFs RECEIVED	102	88	147	143	109	139	85	120	107	88	89	72	1289	85	1112
JIFs RESPONDED TO	86	84	100	134	127	111	119	91	117	100	99	87	1255	94	1088
Non-Jurisdictional	62	63	71	102	89	85	83	61	89	75	69	55	904	69	791
Jurisdictional	16	18	25	25	26	15	22	23	17	21	21	25	254	20	220
Variance	4	1	2	3	6	4	4	3	4	4	4	4	43	3	25
General Information	2	2	1	0	3	5	7	2	5	0	2	3	32	1	33
Potential Violation	2	0	1	4	3	2	3	2	2	0	3	0	22	1	19
AVERAGE RESPONSE TIME (in days)	12	14	14	19	22	21	19	21	21	20	21	13	18	14	19

TELEPHONE CALLS	339	305	422	398	498	395	382	444	394	299	249	175	4300	298	4196
WALK-INS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	34
WRITE INS/SITE VISITS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
OTHER AGENCIES	19	31	34	42	33	66	22	31	42	45	16	27	408	30	431
FOIL REQUESTS RECEIVED	32	32	50	44	139	44	48	45	31	29	40	31	565	25	331